



PHONE BANKING GUIDE

**CALL 209-235-1100
OR 800-731-4477
AND PRESS "1"
TO BEGIN
PHONE BANKING**

Phone Banking Menu

- Card Services.....1**
 - Activate Card.....1
Enter Card Number
 - Deactivate/Report a Card.....2
 - Deactivate by Card Number.....1
 - Deactivate by Account Number.....2
 - Return to Main Menu.....*
- Account Balance.....2**
 - *Enter Account Number and PIN*
(See Account Balance Options)
- Account History.....3**
 - *Enter Account Number and PIN*
(See Account History Options)
- Funds Transfer.....4**
 - *Enter Account Number and PIN*
(See Account History Options)
- Account Management.....5**
 - *Enter Account Number and PIN*
(See Account Management Options)
- Return to the Main Menu.....0**
- Repeat Menu.....***

Account Balance Options

- Checking.....1**
 - Hear Balance Again.....1
 - Hear Balance of another Share.....2
- Savings.....2**
 - Hear Balance Again.....1
 - Hear Balance of another Share.....2
- Loan Accounts.....3**
 - Hear Balance Again.....1
 - Hear Balance of another Share.....2

Use Another Account Number.....9*

Repeat Menu.....*

Account History Options

- Checking.....1**
 - All Transactions.....1
 - Withdrawals.....2
 - Deposits.....3
 - Check Number.....4
- Savings.....2**
 - All Transactions.....1
 - Withdrawals.....2
 - Deposits.....3
 - Check Number.....4
- Loan Accounts.....3**
 - All Transactions.....1
 - Withdrawals.....2
 - Deposits.....3
 - Check Number.....4

Use Another Account Number.....9*

Repeat Menu.....*

Funds Transferred Options

- Transfer Funds Immediately.....1**
- Schedule a Funds Transfer.....2**
- Payment.....3**
- Hear Existing Scheduled Transfers..4**
- Delete an Existing Transfer.....5**
- Use Different Account Number.....9***
- Repeat Menu.....***

Account Management Options

- Stop Payment Activities.....1**
 - Stop Payment.....1
 - Stop Payment Inquiry.....2
- Change PIN.....2**
 - *Enter Last 4 SSN or Tax ID*
 - *Enter 4 to 9 digit PIN*
 - *Re-Enter PIN*
 - Hear PIN.....1
 - To Continue.....2

If your phone plan offers free texting, consider texting your balances & Nearest CO-OP ATM Location-Free Use

How to Recieve Texts From Premier

1. After logging to your online banking account, click on the "Settings" tab.
2. In the dropdown bar, click on "Mobile Settings".
3. To set up texts from Premier on your phone, select "Text mobile settings" to input your Mobile Phone Number and to "Select Your Wireless Provider".
4. Click to accept Premier Community Credit Union's Text Banking Terms & Conditions.
5. Below that, select the accounts to which you want to provide text access and give it a "Mobile Short Name".