



Download the Premier
CCU Mobile App on
the App Store for
Iphone and the Google
Play Store for Android
Devices

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PREMIER
COMMUNITY
CREDIT
UNION



FAQ's

CAN I ENROLL IN ONLINE BANKING MYSELF?

Yes you can enroll yourself in Online Banking on the App.

If you have already enrolled in online banking then you use your existing username and password to login

CAN I RESET MY PASSWORD IF I DON'T REMEMBER IT

Yes there is a function in the online banking platform to allow you to reset your password

DO I HAVE TO ALLOW 2FA

Yes two factor authentication is required to use the Premier Mobile App. Please make sure you have your most current phone number associated with your Premier account.



REMOTE DEPOSIT

Members who utilize the online banking app can take advantage of our Remote Deposit feature and deposit their checks right from home

Daily limits on remote deposit are 5 deposits for a total of \$5,000

Monthly Limits on remote deposit are 30 deposits for a total of \$10,000

Funds over \$200 are released within 2 business days.

BILL PAY

Pay your bills from the Couch!

Can't make it to the branch? Pay your bills on your desktop or mobile device!

Call and ask how to set up online Bill Pay.